

History of the Mobile Outreach Clinic

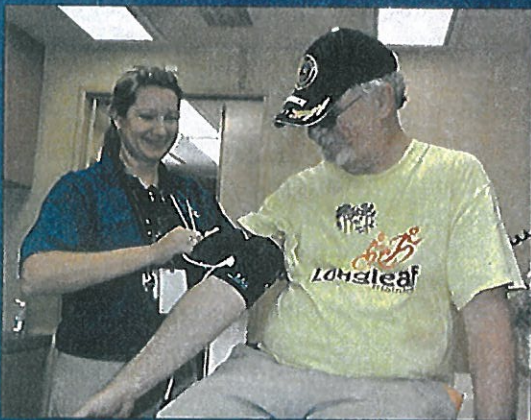
In an effort to increase veterans' access to care at the James A. Haley Veterans' Hospital, the Chief of Staff's office sought to add a mobile clinic to its ranks.

The process took approximately 18 months and the MOC was unveiled to the community at Congressman Bilirakis' Military Day and Veterans' Resource Fair August 29, 2009.

The MOC's target audience is veterans living in Hillsborough, Hernando, Polk and Pasco counties. This roving clinic has three private exam rooms, a diesel generator, four air conditioners, a bathroom, two wheelchair lifts and so many other "extras."

In addition to providing health care services and enrollment, the MOC gives the hospital the capability of assisting the community in disaster response.

If a hurricane hits Tampa Bay, or if a national-level disaster occurs, JAHVH staff can drive the Mobile Outreach Clinic into the affected area, turn the generators on, put the satellite dish up and log on to the computerized electronic records system immediately.



Services offered

General health screenings

Blood pressure checks

Cholesterol checks

Yearly physicals for spinal cord injury patients

Coumadin clinic (to help prevent heart attacks, blood clots and strokes)

Point-of-care blood level checks

Doctor consults

Immunization clinics

Flu and pneumonia vaccines

Mental health evaluations

Pharmaceutical consults

Enrollment for veterans (including new Category 8 patients)

Community outreach and support for homeless veterans

Disaster preparedness and post-disaster support

Documentation in electronic medical record

Required documentation

Enrollment – DD214 or current VA card

Recommended to bring immunization cards for records

Any medication lists for review by doctor or pharmacists

Past medical documents related to current complaint/illness if not in medical file

Accessibility

One staircase, two wheelchair lifts and three low-profile exam tables in private rooms.

Requirements for setup

Large, flat, prepared surfaces with at least 15 feet of overhead clearance (no low hanging power/cable lines or trees). Prepared surfaces include asphalt, concrete or hardened soil surfaces only. Any field or soil surface must be approved prior to event approval. Any state or local permits must be available with a point of contact for event area (property owner/manager preferred) prior to approval.

Scheduling the MOC

The Chief of Staff's Office is happy to schedule the Mobile Outreach Clinic at your event.

Community organizations are invited to contact Robert G. Foster via e-mail at robert.foster1@va.gov or Daniel Düker at daniel.duker@va.gov. Please give a minimum of four week's notice for your event. All events will be evaluated for approval through the James A. Haley Veterans' Hospital Chief of Staff.

Please include the following information in your request:

- Type of service requested
- Date of event
- Location (with numerical address)
- Name and phone number of event point of contact and property manager
- Target audience (projected numbers of attendees if possible)

Mission

Honor America's veterans by providing exceptional health care that improves their health and well-being.

Vision

To be a patient-centered integrated health care organization for veterans providing excellent health care, research and education; an organization where people choose to work; an active community partner; and a backup for national emergencies.

Values

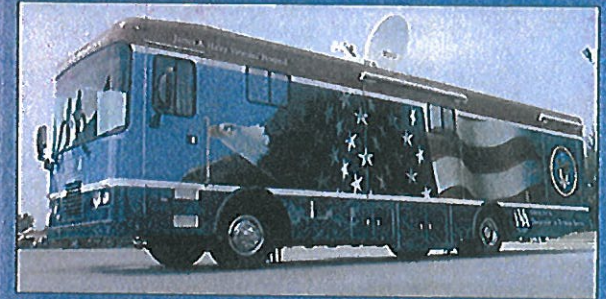
Trust
Respect
Excellence
Compassion
Commitment

James A. Haley Veterans' Hospital
13000 Bruce B. Downs Blvd.
Tampa, FL 33612
www.tampa.va.gov

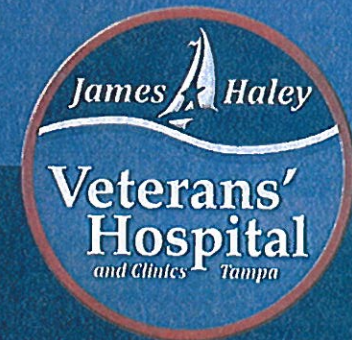
Phone: (813) 690-0235
Fax: (813) 903-4871



Mobile Outreach Clinic



James A. Haley Veterans' Hospital



Bringing care to the
veteran,
bringing service to the
community.